

To apply for all Benefits & Entitlements or for more information, please contact us.

Phone:
0845 300 6360

Minicom:
0845 300 6361

Visit:
Land & Property Services
Londonderry House
21–27 Chichester Street
TOWN PARKS
Belfast
BT1 4JB

Download a form from our website:
www.lpsni.gov.uk

Or contact the Land & Property Services office
in your district.



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Department of Finance
and Personnel
www.dfpni.gov.uk

This leaflet is about getting help to pay your rate bill. If you need this information in another format or language, please write to the address shown below.

Baineann an bhileog seo le cuidiú a fháil le do rátaí tís a íoc. Má tá an t-eolas seo de dhíth ort i bhformáid eile nó i dteanga eile, scríobh chuig an seoladh thíos, le do thoil.

Este folheto refere-se à forma como pode pedir ajuda para pagar o seu aviso de cobrança. Caso pretenda estas informações noutra língua ou formato, queira dirigir-se por escrito para a morada abaixo.

Ulotka ta objaśnia jak uzyskać pomoc w płaceniu podatku lokalnego. Jeżeli potrzebujesz informacji w innym języku lub formacie, prosimy o kontakt listowny pod poniższym adresem.

本單張載列了在支付你的住宅物業差餉方面取得協助的資料。如果你需要索取本資料單張以另一格式或語文印製的版本，請來信提出要求，地址如下。

Šiame buklete pateikiama informacija, padėsianti Jums apmokėti būsto mokesčių sąskaitą. Jei pageidaujate gauti šią informaciją kitu formatu arba kalba, prašom rašyti toliau nurodytu adresu.

This leaflet bes about gettin' hefts tae pey yer dwellin' hoose rate bill. Gif ye're wantin' the wittens i anither format ir leid sen' a screed tae the address ablow.

**Customer Services Team
Land & Property Services
Queen's Court
56–66 Upper Queen Street
TOWN PARKS
Belfast
BT1 6FD**

Email: customerservices@lpsni.gov.uk

www.lpsni.gov.uk



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YOUR DOMESTIC RATE BILL WHO GETS HELP AND HOW



Benefits & Entitlements

There are a range of benefits and entitlements available which could help you to pay your rate bill.

| Who can get help? | What help is available? |
|--|--|
| People on a low income | Housing Benefit Scheme Rate Relief Scheme |
| Pensioners | Housing Benefit Scheme Rate Relief Scheme Lone Pensioner Allowance |
| People with a disability (who have adapted their property) | Disabled Persons Allowance |

Important Information

- If you apply for help, you must still pay your rate bill while your application is being assessed. If your application is successful we will refund the amount you have overpaid or credit the amount due to your account.
- Any help you receive will depend on your income, savings, size of your rate bill and whether other people live with you.

Housing Benefit Scheme

People on a low income and pensioners

Housing Benefit is a Social Security benefit to help people on a low income to pay their rates.

If you own your own home contact Land & Property Services who will assess your claim for Housing Benefit.

If you rent your home call the Northern Ireland Housing Executive on 08448 920 902

Are you eligible for Housing Benefit?

People on a Low Income

Those eligible have savings of less than £16,000 and are on a low income or claim either (i) Income Support (ii) Income-based Job Seekers Allowance or (iii) Employment Support Allowance (Income Related).

Pensioners

Those eligible have savings of less than £16,000 and are on low income or claiming Pension Credit.

What if I've been refused Housing Benefit in the past?

Apply again.

If you have been refused Housing Benefit in the past you should apply again, because your entitlement may have changed or other allowances may be available.

Rate Relief Scheme

People on a low income and pensioners

People on a low income and pensioners will automatically be assessed for Rate Relief when they apply for Housing Benefit.

Are you eligible for the Rate Relief Scheme?

You may be eligible for help under this scheme if you:

- Receive Housing Benefit for **part** of your rate bill
- Are just outside the income limit for receiving Housing Benefit
- Have not been considered eligible for Housing Benefit
- Are a pensioner with savings of less than £50,000

Lone Pensioner Allowance

This allowance is not means tested (so your income and savings are not taken into consideration). It is an entitlement to a 20% reduction in rates for any pensioner in Northern Ireland who meets the criteria.

To qualify for Lone Pensioner Allowance you must be:

- Aged 70 years old or over **and**
- Live alone (you may still be entitled if you live with a carer or others) **and**
- Own your own home

If you rent your home call the Northern Ireland Housing Executive on 08448 920 902

Disabled Persons Allowance

This allowance is not means tested (so your income and savings are not taken into consideration). It is an entitlement to a 25% reduction in rates for any household where:

- (i) A person with a disability lives **and**
- (ii) Where the property has been adapted or designed to meet their needs.

More information on the conditions of the scheme can be found on our website: www.lpsni.gov.uk